

# Steven Keller

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## Career Objective

To apply my talent, training and experience toward a challenging position with opportunity to develop personal potential while contributing to the goals of a growing company.

## Specialties

Enterprise-level infrastructure development in production environments. Including VMware expertise, racking and cabling of servers, configuring routers, switches, and firewalls.

Custom workflow creation utilizing web standards such as HTML 4.0, CSS, PHP, .Net, and MySQL; integrating with shell scripts to automate tedious processes. Web development using Coda and BBEdit.

Digital media creation using Adobe InDesign and Photoshop to create industry standard ePub 3.0 books. Creation of iOS application using Xcode, Interface Builder, and Quartz Composer.

## Experience

### **INFRASTRUCTURE ADMINISTRATOR, MCAFEE, INC. - BEAVERTON, OREGON JUNE 2011- SEPTEMBER 2011**

Contracted through MW Partners, Inc. to assist in deployment of quality assurance systems.

- Worked with a small team to deploy over 300 custom VMware hosts consisting of 7 different written languages.
- Racked, cabled, repaired, imaged, and updated firmware for blade servers in production environments.
- Performed large file copies with data integrity verification.

### **SYSTEMS ADMINISTRATOR, STANDARD PRINTING COMPANY - CANTON, OHIO 2006-2011**

As part of a two person IT staff, I helped Standard Printing utilize new technologies to manage their rapid growth. Duties & skill applications included, but were not limited to:

- Custom web applications and workflows to streamline processes. Including a searchable customer complaint form built with .Net / MySql / and Crystal Reports, and a PHP data grid to automate the backup of archived jobs to disc.
- Managed a multi-server environment (Windows Server 2003/2008, Fedora Linux, and Mac OS X Server).
- Built an offsite data center running on VMware. Securing their data and capabilities in the event of natural disaster.
- Leader in Variable Data Printing & training using Pageflex. Was Instrumental in creation of the digital printing department.
- Spearheaded eMedia creation, allowing Standard Printing to offer valuable new services to their customers.
- Configured Cisco ASA 5505 and WatchGuard firewalls to meet their security requirements.
- Made hardware and software purchasing decisions; worked with PC Connection, CDW, and BPI for competitive quotes.
- Documented core network and software services. Integrated Spiceworks into their domain to help automate the process.
- Monitored network traffic using Wireshark, SNMP, and used WatchGuard policies to regulate Internet usage.

### **SYSTEMS ADMINISTRATOR, BEST MOLD AND MANUFACTURING - AKRON, OHIO 2007-2011**

Working part time for Best Mold and Manufacturing concurrent with my employment at Standard Printing Company, I made vast improvements to their workflows / infrastructure / and security. Duties & skill applications included, but were not limited to:

- Installed automated tooling checkout and inventory systems. Managers could monitor supply and order parts easily.
- Installed digital time clocks that integrated with their payroll system.
- Centralized antivirus management using Symantec Endpoint Protection. Also removed Malware and Rootkit viruses.
- Managed a small server environment consisting of Windows Server 2003/2008.
- Centralized storage of machine programs. This allowed them to meet ISO certification requirements.
- Worked with Mitsubishi Electric to resolve RS232 communication issues with industrial machines.

### **INDEPENDENT CONSULTANT AT REYMOND PRODUCTS, CHAPMAN INDUSTRIAL CONSTRUCTION, QUÉZ MEDIA MARKETING 2008-2011**

As a technical consultant it was my responsibility to accurately quote project costs and completion dates. I managed my time using Billings for Mac and iOS, and I would send invoices upon project completion. I earned the trust of business owners by providing professional services at a fair rate.

- Managed a small server environment consisting of Windows Server 2003 and Exchange 2003.
- Virus, Malware, and Rootkit removal using Symantec Endpoint Protection, ComboFix, Malwarebytes, and Rkill.
- PC and Mac hardware/software troubleshooting and repair.
- Cabled offices to ensure reliable data throughput.
- Quoting and purchasing hardware upgrades. I worked with multiple vendors for competitive pricing.

## Education

**2004-2006 — R.G. DRAGE CAREER TECHNICAL CENTER - 6805 RICHVILLE DRIVE SW, MASSILLON OHIO 44646**

Cisco Computer Networking, IT essentials

## References

Sample work and references available upon request.